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CAPECE MEST VIRGINIA SECRETARY OF STATE

WEST VIRGINIA LEGISLATURE

SECOND REGULAR SESSION, 2004

ENROLLED

FOR House Bill No. 4004

(By Mr. Speaker, Mr. Kiss, and Delegates Trump)
[By Request of the Executive]

Passed March 13, 2004

In Effect Ninety Days from Passage

2004 WAR 31 P 3: 48

CAPTOR WEST VIRGINIA SECRETARY OF STATE

ENROLLED

COMMITTEE SUBSTITUTE

FOR

H. B. 4004

(BY Mr. SPEAKER, Mr. KISS, AND DELEGATE TRUMP)
[BY REQUEST OF THE EXECUTIVE]

[Passed March 13, 2004; in effect ninety days from passage.]

AN ACT to amend the code of West Virginia, 1931, as amended, by adding thereto two new sections, designated §33-2-15b and §33-2-15c; to amend said code by adding thereto a new section, designated §33-2-20; to amend and reenact §33-6A-4 of said code; to amend said code by adding thereto three new sections, designated §33-6A-4a, §33-6A-4b and §33-6A-4c; to amend said code by adding thereto a new section, designated §33-22-2a; to amend said code by adding thereto a new section, designated §33-23-2a; to amend said code by adding thereto a new section, designated §33-24-4b; to amend said code by adding thereto a new section, designated §33-25-6a; to amend said code by adding thereto a new section, designated §33-25A-24b; to amend and reenact §33-41-1, §33-41-2 and §33-41-3 of said code; and to amend said code by adding thereto nine new sections, designated §33-41-4, §33-41-5, §33-41-6, §33-41-7, §33-41-8, §33-41-9, §33-41-10, §33-41-11 and §33-41-12, all relating to insurance

generally; requiring the insurance commissioner to submit a report to the legislature on the impact of third party causes of actions on rates and availability and to make recommendations; authorizing the commissioner to request information from insurers; providing that certain information provided by insurers is not subject to disclosure; requiring the insurance commissioner to submit a report to the legislature on the office of the consumer advocate; requiring the commissioner to make recommendations regarding the office of the consumer advocate; permitting additional reasons for nonrenewal of automobile liability or physical damage policies; requiring the submission of withdrawal plans in certain instances; providing that a certain percentage of existing policies or any policies issued or renewed after the effective date of the bill may be nonrenewed by an insurer for any reason with proper notice to the insured; providing that a certain percentage of policies may be nonrenewed for underwriting reasons; allowing insurers to elect a method of nonrenewal; requiring renewal in certain instances when there are restrictive endorsements; authorizing the commissioner of insurance to act regarding withdrawal of insurers from the state; authorizing the commissioner to allow certain insurers to withdraw from the state; requiring insurers and the insurance commissioner to submit information regarding the impact of legislation on rates and availability; prevention and investigation of insurance fraud generally; subjecting farmers' mutual insurance companies, fraternal benefit societies, certain hospital, medical, dental and health services corporations, health care corporations, and health maintenance organizations to insurance fraud provisions; creating the West Virginia insurance fraud prevention act; legislative intent; defining terms; requiring fraud warning on forms; use of special assistant prosecutor; establishing an insurance fraud unit within agency of insurance commissioner; authorizing promulgation of rules; establishing powers and duties of the unit; establishing investigative powers and procedures; providing confidentiality of fraud unit records; immunity for providing information provided to law enforcement regarding fraud; exceptions; creating offense of insurance fraud; establishing penalties and fines; authorizing prosecution for insurance fraud; authorizing fraud unit attorneys to act as special prosecutors at request of county

prosecutors; specifying duties of insurers; creating misdemeanor and felony offenses for the commission of fraudulent acts; creating civil penalties; granting authority to commissioner to administratively sanction regulated persons and insureds for violations of the article; and exceptions and immunities.

Be it enacted by the Legislature of West Virginia:

That the code of West Virginia, 1931, as amended, be amended by adding thereto two new sections designated § 33-2-15b and § 33-2-15c; that said code be amended by adding thereto a new section, designated §33-2-20; that §33-6A-4 of said code be amended and reenacted; that said code be amended by adding thereto three new sections, designated §33-6A-4a, §33-6A-4b and §33-6A-4c; that said code be amended by adding thereto a new section, designated §33-22-2a; that said code be amended by adding thereto a new section, designated §33-23-2a; that said code be amended by adding thereto a new section, designated §33-24-4b; that said code be amended by addingthereto a new section, designated §33-25-6a; that said code be amended by adding thereto a new section, designated §33-25A-24b; that §33-41-1, §33-41-2 and §33-41-3 of said code be amended and reenacted; and that said code be amended by adding thereto nine new sections, designated §33-41-4, §33-41-5, §33-41-6, §33-41-7, §33-41-8, §33-41-9, §33-41-10, §33-41-11 and §33-41-12, all to read as follows:

CHAPTER 33. INSURANCE.

ARTICLE 2. INSURANCE COMMISSIONER.

§33-2-15b. Reports to the Legislature.

- 1 (a) By the first of February, two thousand five, the commis-
- 2 sioner shall submit to the Legislature a report on third party
- 3 causes of action;
- 4 (b) The report shall contain the following information:

- 5 (1) The legal history of the creation of a third party causes 6 of action brought pursuant to Unfair Trade Practices Act as 7 codified in article eleven of this chapter;
- 8 (2) An analysis of the impact of third party causes of action 9 upon insurance rates and the availability of insurance in this 10 state:
- 13 (3) A summary of the types of data which the commissioner utilized in preparing the analysis: *Provided*, That the commissioner will not disclose information which is otherwise confidential: *Provided*, *further*, That if the commissioner is unable to obtain data which he or she considers necessary to preparing a full analysis, the commissioner shall state in the report:
- 17 (A) The reasons that he or she was not able to obtain the 18 data;
- 19 (B) Recommendations or proposed legislation for facilitat-20 ing the collection of necessary data and protecting proprietary 21 information;
- 22 (4) Information on what other states have this cause of action;
- (5) Based upon the findings of the commissioner, and if the
 findings so suggest, proposed legislation to address any reforms
 needed for third party claims under the Unfair Trade Practices
 Act;
- (c) For purpose of preparing the report, the commissioner may request from companies authorized to conduct business in this state any information that he or she believes is necessary to determine the economic effect of third-party lawsuits on insurance premiums. The companies shall not be required to provide the information. Any information which the company agrees to provide, shall be considered confidential by law and

- 35 privileged, is exempt from disclosure pursuant to chapter
- 36 twenty-nine-b of this code, is not open to public inspection, is
- 37 not subject to subpoena, and is not subject to discovery or
- 38 admissible in evidence in any criminal, private civil or adminis-
- 39 trative action and is not subject to production pursuant to court
- 40 order. Notwithstanding any other provisions in this section,
- 41 while the commissioner is to provide his or her general conclu-
- 42 sions based upon the review of the data, the commissioner is
- 43 not to disclose the information in a manner so as to violate the
- 44 confidentiality provisions of this section.

§33-2-15c. Reports to the Legislature.

- 1 (a) By the first of February, two thousand five, the commis-
- 2 sioner shall submit to the Legislature a report relating to the
- 3 office of the consumer advocate.
- 4 (b) The report shall contain the following information:
- 5 (1) An overview of the function of the office of the con-
- 6 sumer advocacy and how the office addresses consumer
- 7 complaints;
- 8 (2) The number of staff in the office of the consumer
- 9 advocate and the structure of the existing office;
- 10 (3) Statistics reflecting the number of consumer complaints
- and types handled by the office from the first of January two
- 12 thousand one until the first of January two thousand four;
- 13 (4) The number of states which have consumer advocates
- 14 and the lines of insurance for which the advocates are autho-
- 15 rized to act on behalf of consumers;
- 16 (5) The recommendation of the commissioner in regard to
- 17 whether this state would benefit by having the role of the
- 18 consumer advocate expanded to other lines of insurance;

- 19 (6) Based upon the findings and recommendations, of the
- 20 commissioner, and if the findings so suggest, proposed legisla-
- 21 tion for expanding the office of the consumer advocate to other
- 22 lines of insurance.

ARTICLE 2. INSURANCE COMMISSIONER.

§33-2-20. Authority of commission to allow withdrawal of insurance carriers from doing business in the state.

- 1 (a) Notwithstanding any provision of the code to the
- 2 contrary, the commissioner may consistent with the provisions
- 3 of this section authorize an insurer to withdraw from the line of
- 4 automobile liability insurance for personal, private passenger
- 5 automobiles covered by article six-a of this chapter or from
- 6 doing business entirely in this state if:
- 7 (1) The insurer has submitted and received approval from
- 8 the commissioner of a withdrawal plan: and
- 9 (2) The insurer demonstrates to the satisfaction of the
- 10 commissioner that allowing the insurer to withdraw would be
- 11 in the best interest of the insurer, its policyholders and the
- 12 citizens of this state.
- 13 (b) Any insurer that elects to nonrenew or cancel the
- 14 particular type or line of insurance coverage provided for by
- 15 section five, article seventeen-a of this chapter shall submit to
- 16 the insurance commissioner a withdrawal plan for informational
- 17 purposes only prior to cancellation or nonrenewal of all its
- 18 business in this state.
- 19 (c) The commissioner shall promulgate rules pursuant to
- 20 chapter twenty-nine-a of this code setting forth the criteria for
- 21 withdrawal plans.

ARTICLE 6A. CANCELLATION OR NONRENEWAL OF AUTOMOBILE LIABILITY POLICIES.

§33-6A-4. Advance notice of nonrenewal required; assigned risk policies; reasons for nonrenewal; hearing and review after nonrenewal.

- 1 (a) No insurer shall fail to renew an outstanding automobile 2 liability or physical damage insurance policy unless the 3 nonrenewal is preceded by at least forty-five days advance 4 notice to the named insured of the insurer's election not to 5 renew the policy: *Provided*, That subject to this section, nothing 6 contained in this article shall be construed to prevent an insurer 7 from refusing to issue an automobile liability or physical 8 damage insurance policy upon application to the insurer, nor 9 shall any provision of this article be construed to prevent an insurer from refusing to renew a policy upon expiration, except 10 11 as to the notice requirements of this section, and except further as to those applicants lawfully submitted pursuant to the West 12 13 Virginia assigned risk plan.
- 14 (b) An insurer may not fail to renew an outstanding 15 automobile liability or physical damage insurance policy which 16 has been in existence for two consecutive years or longer except 17 for the following reasons:
- 18 (1) The named insured fails to make payments of premium 19 for the policy or any installment of the premium when due;
- 20 (2) The policy is obtained through material misrepresenta-21 tion;
- 22 (3) The insured violates any of the material terms and conditions of the policy;
- 24 (4) The named insured or any other operator, either residing 25 in the same household or who customarily operates an automo-26 bile insured under the policy:

- 27 (A) Has had his or her operator's license suspended or revoked during the policy period; or
- 29 (B) Is or becomes subject to a physical or mental condition
- 30 that prevents the insured from operating a motor vehicle, and
- 31 the individual cannot produce a certificate from a physician
- 32 testifying to his or her ability to operate a motor vehicle;
- 33 (5) The named insured or any other operator, either residing
- 34 in the same household or who customarily operates an automo-
- 35 bile insured under the policy, is convicted of or forfeits bail
- 36 during the policy period for any of the following reasons:
- 37 (A) Any felony or assault involving the use of a motor
- 38 vehicle;
- 39 (B) Negligent homicide arising out of the operation of a
- 40 motor vehicle:
- 41 (C) Operating a motor vehicle while under the influence of
- 42 intoxicating liquor or of any narcotic drug;
- 43 (D) Leaving the scene of a motor vehicle accident in which
- 44 the insured is involved without reporting it as required by law;
- 45 (E) Theft of a motor vehicle or the unlawful taking of a
- 46 motor vehicle; or
- 47 (F) Making false statements in an application for a motor
- 48 vehicle operator's license;
- 49 (6) The named insured or any other operator, either residing
- 50 in the same household or who customarily operates an automo-
- 51 bile insured under the policy, is convicted of or forfeits bail
- 52 during the policy period for two or more moving traffic
- violations committed within a period of twelve months, each of
- 54 which results in three or more points being assessed on the

55 driver's record by the division of motor vehicles, whether or not 56 the insurer renewed the policy without knowledge of all of the 57 violations: Provided, That an insurer that makes an election 58 pursuant to section four-b of this article to issue all nonrenewal 59 notices pursuant to this section, may nonrenew an automobile 60 liability or physical damage insurance policy if the named 61 insured, or any other operator, either residing in the same 62 household or who customarily operates an automobile insured under the policy is convicted of or forfeits bail during the policy 63 64 period for two or more moving traffic violations committed 65 within a period of twenty-four months, each of which occurs on 66 or after the first day of July, two thousand four and after the 67 date that the insurer makes an election pursuant to section four-68 b of this article, and results in three or more points being 69 assessed on the driver's record by the division of motor vehicles, whether or not the insurer renewed the policy without 70 71 knowledge of all of the violations. Notice of any nonrenewal 72. made pursuant to this subdivision shall be mailed to the named 73 insured either during the current policy period or during the 74 first full policy period following the date that the second 75 moving traffic violation is recorded by the division of motor 76 vehicles:

77 (7) The named insured or any other operator either residing 78 in the same household or who customarily operates an automobile insured under the policy has had a second at-fault motor 79 80 vehicle accident within a period of twelve months, whether or 81 not the insurer renewed the policy without knowledge of all of 82 the accidents: Provided, That an insurer that makes an election 83 pursuant to section four-b of this article to issue all nonrenewal 84 notices pursuant to this section, may non-renew an automobile 85 liability or physical damage insurance policy under this subsection if the named insured or any other operator either 86 87 residing in the same household or who customarily operates an 88 automobile insured under such policy has had two at-fault 89 motor vehicle accidents within a period of thirty-six months,

- 90 each of which occurs after the first day of July, two thousand 91 four and after the date that the insurer makes an election 92 pursuant to section four-b of this article, and results in a claim 93 paid by the insurer for each accident, whether or not the insurer 94 renewed the policy without knowledge of all of the accidents. 95 Notice of any nonrenewal made pursuant to this subsection 96 shall be mailed to the named insured either during the current 97 policy period or during the first full policy period following the 98 date of the second accident; or
- 99 (8) The insurer ceases writing automobile liability or 100 physical damage insurance policies throughout the state after 101 submission to and approval by the commissioner of a with-102 drawal plan or discontinues operations within the state pursuant 103 to a withdrawal plan approved by the commissioner.
- 104 (c) An insurer that makes an election pursuant to section 105 four-b of this article to issue all nonrenewal notices pursuant to 106 this section shall not fail to renew an automobile liability or 107 physical damage insurance policy when an operator other than 108 the named insured has violated the provisions of subdivision (6) 109 or (7), subsection (b) of this section, if the named insured, by 110 restrictive endorsement, specifically excludes the operator who 111 violated the provision. An insurer issuing a nonrenewal notice 112 informing the named insured that the policy will be nonrenewed 113 for the reason that an operator has violated the provisions of 114 subdivision (6) or (7), subsection (b) of this section, shall at that 115 time inform the named insured of his or her option to specifi-116 cally exclude the operator by restrictive endorsement and shall 117 further inform the named insured that upon obtaining the 118 restrictive endorsement, the insurer will renew the policy or 119 rescind the nonrenewal absent the existence of any other basis 120 for nonrenewal set forth in this section.
- 121 (d) A notice provided under this section shall state the 122 specific reason or reasons for nonrenewal and shall advise the

- 123 named insured that nonrenewal of the policy for any reason is
- subject to a hearing and review as provided for in section five
- of this article. Cost of the hearing shall be assessed against the
- 126 losing party but shall not exceed seventy-five dollars. The
- 127 notice must also advise the insured of possible eligibility for
- insurance through the West Virginia assigned risk plan.
- (e) Notwithstanding the provisions of subsection (a) of this
- 130 section, the insurer shall reinstate any automobile liability or
- physical damage insurance policy that has not been renewed
- due to the insured's failure to pay the renewal premium when
- 133 due if:
- 134 (1) None of the other grounds for nonrenewal as set forth in
- 135 of this section exist; and
- 136 (2) The insured makes an application for reinstatement
- 137 within forty-five days of the original expiration date of the
- policy. If a policy is reinstated as provided for in this paragraph,
- 139 then the coverage afforded shall not be retroactive to the
- 140 original expiration date of the policy: Provided, That such
- policy shall be effective on the reinstatement date at the current
- 142 premium levels offered by the company and shall not be
- afforded the protections of this section relating to renewal of an
- outstanding automobile liability or physical damage insurance
- policy that has been in existence for at least two consecutive
- 146 years.

§33-6A-4a. Alternative method for nonrenewal for automobile liability and physical damage insurance.

- 1 (a) On or after the first day of July, two thousand four, an
- 2 insurer may nonrenew an automobile liability or physical
- 3 damage insurance policy for any reason which is consistent
- 4 with its underwriting standards.

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- 5 (b) Notwithstanding any other provisions in this section, race, religion, nationality, ethnic group, age, sex, marital status, 7 or other reason prohibited by the provisions of this chapter may 8 not be considered as a reason for nonrenewal;
 - (c) Notwithstanding the provisions of section four of this article, a nonrenewal may only be issued pursuant to the provisions of this section upon forty-five days advance notice to the named insured of the insurer's election not to renew the policy.
- 14 (d) The total number of nonrenewal notices issued each year, commencing on the first day of July, two thousand four, by the insurer, resulting in nonrenewal, pursuant to this section 16 17 may not exceed one percent per year of the total number of the 18 policies of the insurer in force at the end of the previous 19 calendar year in this state: Provided, That the total number of nonrenewal notices issued each year to insureds within any 20 given county in this state resulting in nonrenewal may not 22 exceed one percent per year of the total number of the policies 23 of the insurer in force in that county at the end of the previous 24 calendar year: Provided, however, That an insurer may 25 nonrenew one policy per year in any county if the applicable 26 percentage limitation results in less than one policy.
- 27 (e) A notice issued pursuant to this section shall state the 28 specific reason or reasons for refusal to renew and shall advise 29 the named insured that nonrenewal of the policy for any reason 30 is subject to a hearing and review as provided for in section five 31 of this article: *Provided*, That the hearing shall relate to whether 32 the nonrenewal of the policy was issued for a discriminatory 33 reason, was based upon inadequate notice, an underwriting 34 standard by the commissioner found to be in violation of this 35 chapter or causes the insurer to exceed the percentage limita-36 tions, or percentage limitations by county, of nonrenewal 37 notices set forth in this section. Cost of the hearing shall be

- assessed against the losing party but shall not exceed seventy five dollars. The notice shall also advise the insured of possible
 eligibility for insurance through the West Virginia assigned risk
- 41 plan.
- 42 (f) Each insurer licensed to write automobile liability and 43 physical damage insurance policies in this state shall file with 44 the commissioner a copy of its underwriting standards, including any amendments or supplements. The commissioner shall 45 46 review and examine the underwriting standards to ensure that 47 they are consistent with generally accepted underwriting 48 principles. The underwriting standards filed with the commis-49 sioner shall be considered confidential by law and privileged, 50 are exempt from disclosure pursuant to chapter twenty-nine-b 51 of this code, are not open to public inspection, are not subject 52 to subpoena, and are not subject to discovery or admissible in 53 evidence in any criminal, private civil or administrative action 54 and are not subject to production pursuant to court order. The 55 commissioner shall promulgate legislative rules pursuant to 56 chapter twenty-nine-a of this code to implement the provisions of this section. 57
- 58 (g) Each insurer that has elected to issue nonrenewal 59 notices pursuant to the percentage limitations provided in this 60 section shall report to the commissioner, on a form prescribed 61 by the commissioner, on or before the thirtieth day of Septem-62 ber of each year the total number of nonrenewal notices issued 63 in this state and in each county of this state for the preceding 64 year. The insurer shall also report to the commissioner the 65 specific reason or reasons for the nonrenewals by county which 66 have been issued pursuant to this section.

§33-6A-4b. Manner of making election relating to nonrenewals.

1 (a) Each insurer licensed to write automobile liability or 2 physical damage insurance policies in this state, as of the first

- 3 day of July, two thousand four, may elect to issue all
- 4 nonrenewal notices either pursuant to section four or section
- 5 four-a of this article. Each insurer may notify the commissioner
- 6 of its election any time after the first day of July, two thousand
- 7 four, and shall remain bound by the election for a period of five
- 8 years. For each subsequent five-year period each insurer shall
- 9 notify the commissioner of its election to issue all nonrenewal
- 10 notices either pursuant to section four or section four-a of this
- 11 article.
- 12 (1) If no election is made by the first day of July, two
- 13 thousand four, then, until the first day of July, two thousand
- 14 five, the insurer shall continue to issue all nonrenewal notices
- 15 pursuant to the existing nonrenewal provisions in section four
- 16 prior to the amendments enacted therein by the acts of the
- 17 Seventy-Sixth Legislature during the second session, two
- 18 thousand four.
- 19 (2) As of the first day of July, two thousand five, each
- 20 insurer licensed to write automobile liability or physical
- 21 damage insurance policies in this state, and that has not
- 22 previously made an election under this section, shall elect to
- 23 issue all nonrenewal notices either pursuant to section four or
- 24 section four-a of this article. Each insurer which has not
- 25 previously made an election must notify the commissioner of its
- 26 election no later than the first day of July, two thousand five,
- 20 election no later than the first day of sary, two thousand five
- 27 and shall remain bound by the election for a period of five
- 28 years. For each subsequent five-year period each insurer shall
- 29 notify the commissioner of its election to issue all nonrenewal
- 30 notices either pursuant to section four or section four-a of this
- 31 article.
- 32 (b) An insurer that is not licensed to write automobile
- 33 liability or physical damage insurance policies in this state, as
- 34 of the first day of July, two thousand four, but becomes licensed
- 35 to write such policies after that date shall, no later than two

- 36 years after the date the insurer becomes licensed to write such
- 37 policies, make an election to issue all nonrenewal notices either
- 38 pursuant to section four or section four-a of this article, and
- 39 shall notify the commissioner of its election. If the insurer
- 40 elects to issue all nonrenewal notices pursuant to section four-a
- 41 of this article, the total number of nonrenewals may not exceed
- 42 the percentage limitations set forth in section four-a of this
- 43 article. An insurer first becoming licensed to issue automobile
- 44 liability and physical damage insurance policies in this state
- 45 after the first day of July, two thousand four, shall be bound by
- 46 its election for a period of five years, and for each subsequent
- 47 five-year period shall notify the commissioner of its election to
- 48 issue all nonrenewal notices either pursuant to section four or
- 49 section four-a of this article.
- 50 (c) Notwithstanding any provision of this article to the
- 51 contrary, a named insured by restrictive endorsement may
- 52 specifically exclude from automobile liability or physical
- 53 damage insurance policy an operator who has violated the
- 54 provisions of subdivision (6) or (7), subsection (b), section four
- 55 of this article.

§33-6A-4c. Report to the Legislature.

- 1 (a) By the first day of January, two thousand nine the
- 2 commissioner shall submit a report to the Legislature. The
- 3 report shall contain the following:
- 4 (1) An analysis of the impact of legislation enacted during
- 5 the two thousand four legislative session upon rates and
- 6 insurance availability in the state;
- 7 (2) Statistics reflecting the rate history of insurers conduct-
- 8 ing business in West Virginia from the first day of July two
- 9 thousand four until the first day of July, two thousand eight;

ARTICLE 22. FARMERS' MUTUAL FIRE INSURANCE COMPANIES.

§33-22-2a. Applicability of insurance fraud prevention act.

- 1 Notwithstanding any provision of this code to the contrary,
- 2 article forty-one of this chapter is applicable to farmers' mutual
- 3 fire insurance companies.

ARTICLE 23. FRATERNAL BENEFIT SOCIETIES.

§33-23-2a. Applicability of insurance fraud prevention act

- 1 Notwithstanding any provision of this code to the contrary,
- 2 article forty-one of this chapter is applicable to fraternal benefit
- 3 societies.

ARTICLE 24. HOSPITAL SERVICE CORPORATIONS, MEDICAL SERVICE CORPORATIONS, DENTAL SERVICE CORPORATIONS AND HEALTH SERVICE CORPORATIONS.

§33-24-4b. Applicability of insurance fraud prevention act.

- 1 Notwithstanding any provision of this code to the contrary,
- 2 article forty-one of this chapter is applicable to hospital service
- 3 corporations, medical service corporations, dental service
- 4 corporations and health service corporations.

ARTICLE 25. HEALTH CARE CORPORATIONS.

§33-25-6a. Applicability of insurance fraud prevention act.

- 1 Notwithstanding any provision of this code to the contrary,
- 2 article forty-one of this chapter is applicable to health care
- 3 corporations.

ARTICLE 25A. HEALTH MAINTENANCE ORGANIZATION ACT.

§33-25A-24b. Applicability of insurance fraud prevention act.

- 1 Notwithstanding any provision of this code to the contrary,
- 2 article forty-one of this chapter is applicable to health mainte-
- 3 nance organizations.

ARTICLE 41. INSURANCE FRAUD PREVENTION ACT.

§33-41-1. Short title; legislative findings and purpose.

- 1 (a) This article may be cited as the "West Virginia Insur-2 ance Fraud Prevention Act".
- 3 (b) The Legislature finds that the business of insurance
- 4 involves many transactions of numerous types that have
- 5 potential for fraud and other illegal activities. This article is
- 6 intended to permit use of the expertise of the commissioner to
- 7 investigate and help prosecute insurance fraud and other crimes
- 8 related to the business of insurance more effectively, and to
- 9 assist and receive assistance from state, local and federal law-
- 10 enforcement and regulatory agencies in enforcing laws prohibit-
- 11 ing crimes relating to the business of insurance.

§33-41-2. Definitions.

- 1 As used in this article:
- 2 (1) "Benefits" mean money payments, goods, services or
- 3 other thing of value paid in response to a claim filed with an
- 4 insurer based upon a policy of insurance;
- 5 (2) "Business of insurance" means the writing of insurance
- 6 or the reinsuring of risks by an insurer, including acts necessary
- 7 or incidental to writing insurance or reinsuring risks and the
- 8 activities of persons who act as or are officers, directors, agents
- 9 or employees of insurers, or who are other persons authorized
- 10 to act on their behalf;
- 11 (3) "Claim" means an application or request for payment or
- 12 benefits provided under the terms of a policy of insurance;
- 13 (4) "Commissioner" means the insurance commissioner of
- 14 West Virginia or his or her designee;

- 15 (5) "Health care provider" means a person, partnership, 16 corporation, facility or institution licensed by, or certified in, 17 this state or another state, to provide health care or professional 18 health care services, including, but not limited to, a physician, 19 osteopathic physician, hospital, dentist, registered or licensed 20 practical nurse, optometrist, pharmacist, podiatrist, chiroprac-21 tor, physical therapist or psychologist;
- 22 (6) "Insurance" means a contract or arrangement in which 23 a person undertakes to:
- 24 (A) Pay or indemnify another person as to loss from certain 25 contingencies called "risks," including through reinsurance;
- 26 (B) Pay or grant a specified amount or determinable benefit 27 to another person in connection with ascertainable risk contin-28 gencies;
- 29 (C) Pay an annuity to another person; or
- 30 (D) Act as surety.
- 31 (7) "Insurer" means a person entering into arrangements or 32 contracts of insurance or reinsurance. Insurer includes, but is 33 not limited to, any domestic or foreign stock company, mutual 34 company, mutual protective association, farmers' mutual fire 35 reciprocal companies, fraternal benefit society, 36 interinsurance exchange, nonprofit medical care corporation, 37 nonprofit health care corporation, nonprofit hospital service 38 association, nonprofit dental care corporation, health mainte-39 nance organization, captive insurance company, risk retention 40 group or other insurer, regardless of the type of coverage 41 written, benefits provided or guarantees made by each. A 42 person is an insurer regardless of whether the person is acting 43 in violation of laws requiring a certificate of authority or regardless of whether the person denies being an insurer; 44

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- 45 (8) "Person" means an individual, a corporation, a limited 46 liability company, a partnership, an association, a joint stock 47 company, a trust, trustees, an unincorporated organization, or any similar business entity or any combination of the foregoing. 48 "Person" also includes hospital service corporations, medical 49 service corporations and dental service corporations as defined 50 51 in article twenty-four of this chapter, health care corporations 52 as defined in article twenty-five of this chapter, or a health 53 maintenance organization organized pursuant to article twenty-54 five-a of this chapter;
 - (9) "Policy" means an individual or group policy, group certificate, contract or arrangement of insurance or reinsurance affecting the rights of a resident of this state or bearing a reasonable relation to this state, regardless of whether delivered or issued for delivery in this state;
 - (10) "Reinsurance" means a contract, binder of coverage (including placement slip) or arrangement under which an insurer procures insurance for itself in another insurer as to all or part of an insurance risk of the originating insurer;
- 64 (11) "Statement" means any written or oral representation made to any person, insurer or authorized agency. A statement 65 includes, but is not limited to, any oral report or representation; 66 67 any insurance application, policy, notice or statement; any proof of loss, bill of lading, receipt for payment, invoice, account, 68 estimate of property damages, or other evidence of loss, injury 69 70 or expense; any bill for services, diagnosis, prescription, hospital or doctor record, X ray, test result or other evidence of 71 72 treatment, services or expense; and any application, report, 73 actuarial study, rate request or other document submitted or 74 required to be submitted to any authorized agency. A statement 75 also includes any written or oral representation recorded by 76 electronic or other media; and

- 77 (12) "Unit" means the insurance fraud unit established
- 78 pursuant to the provisions of this article acting collectively or
- 79 by its duly authorized representatives.

§33-41-3. Fraud warning authorized; statement required of nonadmitted insurers.

- 1 (a) Claims forms and applications for insurance, regardless
- 2 of the form of transmission, may contain the following warning
- 3 or a substantially similar caveat:
- 4 "Any person who knowingly presents a false or fraudulent
- 5 claim for payment of a loss or benefit or knowingly presents
- 6 false information in an application for insurance is guilty of a
- 7 crime and may be subject to fines and confinement in prison."
- 8 (b) The lack of a warning as authorized by the provisions of
- 9 subsection (a) of this section does not constitute a defense in
- 10 any prosecution for a fraudulent or illegal act nor shall it
- 11 constitute the basis for any type of civil cause of action.
- 12 (c) Policies issued by nonadmitted insurers pursuant to
- 13 article twelve-c of this chapter shall contain a statement
- 14 disclosing the status of the insurer to do business in the state
- 15 where the policy is delivered or issued for delivery or the state
- 16 where coverage is in force. The requirement of this subsection
- 17 may be satisfied by a disclosure specifically required by section
- 18 five, article twelve-c of this chapter; section nine, article thirty-
- 19 two of this chapter; and section eighteen, article thirty-two of
- 20 this chapter.

§33-41-4. Authority of the commissioner; use of special assistant prosecutors.

- 1 (a) The commissioner may investigate suspected criminal
- 2 acts relating to the business of insurance as authorized by the
- 3 provisions of this article.

- 4 (b) If the prosecuting attorney of the county in which a 5 criminal violation relating to the business of insurance occurs determines that his or her office is unable to take appropriate 6 7 action, he or she may petition the appropriate circuit court for 8 the appointment of a special prosecutor or special assistant 9 prosecutor from the West Virginia Prosecuting Attorney Institute pursuant to the provisions of section six, article four, 10 chapter seven of this code. Notwithstanding the provisions of 11 12 that section, attorneys employed by the commissioner and 13 assigned to the insurance fraud unit created by the provisions of 14 section eight of this article may prosecute or assist in the 15 prosecution of violations of the criminal laws of this state related to the business of insurance and may act as special 16 prosecutors or special assistant prosecutors in those cases if 17 18 assistance is sought by the prosecuting attorney or special 19 prosecutor assigned by the institute to prosecute those matters.
- (c) Funds allocated for insurance fraud prevention may be
 dispersed by the commissioner, at his or her discretion, for the
 purpose of insurance fraud enforcement as authorized by the
 provisions of this code.
- 24 (d) The Insurance Fraud Unit authorized by the provisions 25 of section eight of this article may assist federal law enforce-26 ment agencies, the West Virginia state police, the state fire 27 marshal, municipal police departments and the sheriffs of the 28 counties in West Virginia in investigating crimes related to the 29 business of insurance.
- 30 (e) The commissioner may conduct public outreach, 31 education, and awareness programs on the costs of insurance 32 fraud to the public.

§33-41-5. Reporting of insurance fraud or criminal offenses otherwise related to the business of insurance.

- 1 (a) A person engaged in the business of insurance having 2 knowledge or a reasonable belief that fraud or another crime 3 related to the business of insurance is being, will be or has been 4 committed shall provide to the commissioner the information 5 required by, and in a manner prescribed by, the commissioner.
- 6 (b) The commissioner may prescribe a reporting form to 7 facilitate reporting of possible fraud or other offenses related to 8 the business of insurance for use by persons other than those 9 persons referred to in subsection (a) of this section.

§33-41-6. Immunity from liability.

- 1 (a) There shall be no civil liability imposed on and no cause 2 of action shall arise from a person's furnishing information 3 concerning suspected or anticipated fraud relating to the 4 business of insurance, if the information is provided to or
- 5 received from:
- 6 (1) The commissioner or the commissioner's employees, agents or representatives;
- 8 (2) Federal, state, or local law-enforcement or regulatory 9 officials or their employees, agents or representatives;
- 10 (3) A person involved in the prevention and detection of 11 insurance fraud or that person's agents, employees or represen-12 tatives; or
- (4) The national association of insurance commissioners or
 its employees, agents or representatives.
- 15 (b) The provisions of subsection (a) of this section are not 16 applicable to materially incorrect statements made maliciously 17 or fraudulently by a person designated a mandated reporter 18 pursuant to the provisions of subsection (a), section five of this 19 article or made in reckless disregard to the truth or falsity of the

- 20 statement by those not mandated to report. In an action brought 21 against a person for filing a report or furnishing other informa-22 tion concerning an alleged insurance fraud, the party bringing 23 the action shall plead with specificity any facts supporting the 24 allegation that subsection (a) of this section does not apply 25 because the person filing the report or furnishing the incorrect 26 information did so maliciously in the case of a mandated 27 reporter or in the case of a person not designated a mandated 28 reporter, in reckless disregard for the truth or falsity of the
- 30 (c) Nothing in this article shall be construed to limit, 31 abrogate or modify existing statutes or case law applicable to 32 the duties or liabilities of insurers regarding bad faith or unfair 33 trade practices.
- (d) This section does not abrogate or modify common lawor statutory privileges or immunities.

§33-41-7. Confidentiality.

statement.

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1 (a) Documents, materials or other information in the possession or control of the office of the insurance commis-3 sioner that are provided pursuant to section six of this article or 4 obtained by the commissioner in an investigation of alleged fraudulent acts related to the business of insurance shall be 5 6 confidential by law and privileged, shall not be subject to the 7 provisions of chapter twenty-nine-b of this code, shall not be 8 open to public inspection, shall not be subject to subpoena, and shall not be subject to discovery or admissible in evidence in 9 any private civil action. The commissioner may use the 10 11 documents, materials or other information in the furtherance of 12 any regulatory or legal action brought as a part of the commis-13 sioner's official duties. The commissioner may use the docu-14 ments, materials or other information if they are required for 15 evidence in criminal proceedings or other action by the state or

- 16 federal government and in such context may be discoverable as
- 17 ordered by a court of competent jurisdiction exercising its
- 18 discretion.
- 19 (b) Neither the commissioner nor any person who receives
- 20 documents, materials or other information while acting under
- 21 the authority of the commissioner may be permitted or required
- 22 to testify in any private civil action concerning any confidential
- 23 documents, materials or information subject to subsection (a)
- 24 of this section except as ordered by a court of competent
- 25 jurisdiction.
- 26 (c) In order to assist in the performance of the commis-27 sioner's duties, the commissioner:
- 28 (1) May share documents, materials or other information,
- 29 including the confidential and privileged documents, materials
- 30 or information subject to subsection (a) of this section with
- 31 other state, federal and international regulatory agencies, with
- 32 the national association of insurance commissioners and its
- 33 affiliates and subsidiaries, and with local, state, federal and
- 34 international law-enforcement authorities, provided that the
- 35 recipient agrees to maintain the confidentiality and privileged
- 36 status of the document, material or other information;
- 37 (2) May receive documents, materials or information,
- 38 including otherwise confidential and privileged documents,
- 39 materials or information, from the national association of
- 40 insurance commissioners and its affiliates and subsidiaries, and
- 41 from regulatory and law-enforcement officers of other foreign
- 42 or domestic jurisdictions, and shall maintain as confidential or
- 43 privileged any document, material or information received with
- 44 notice or the understanding that it is confidential or privileged
- 45 under the laws of the jurisdiction that is the source of the
- 46 document, material or information; and

- 47 (3) May enter into agreements governing sharing and use of 48 information including the furtherance of any regulatory or legal 49 action brought as part of the recipient's official duties.
- 50 (d) No waiver of any applicable privilege or claim of confidentiality in the documents, materials or information shall occur as a result of disclosure to the commissioner under this section or as a result of sharing as authorized in subsection (c) of this section.
- (e) Nothing in this section shall prohibit the commissioner from providing information to or receiving information from any local, state, federal or international law-enforcement authorities, including any prosecuting authority; or from complying with subpoenas or other lawful process in criminal actions; or as may otherwise be provided in this article.
- (f) Nothing in this article may be construed to abrogate or
 limit the attorney-client or work product privileges existing at
 common law or established by statute or court rule.

§33-41-8. Creation of insurance fraud unit; purpose; duties; personnel qualifications.

1 (a) There is established the West Virginia insurance fraud 2 unit within the office of the insurance commissioner of West 3 Virginia. The commissioner may employ full-time supervisory, 4 legal and investigative personnel for the unit, who shall be qualified by training and experience in the areas of detection, 5 6 investigation or prosecution of fraud within and against the 7 insurance industry to perform the duties of their positions. The 8 director of the fraud unit shall be a full-time position and shall 9 be appointed by the commissioner and serve at his or her will 10 and pleasure. The commissioner shall provide office space, 11 equipment, supplies, clerical and other staff that is necessary for 12 the unit to carry out its duties and responsibilities under this

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article.

- 14 (b) The fraud unit may in its discretion:
- 15 (1) Initiate inquiries and conduct investigations when the
- 16 unit has cause to believe violations of the provisions of this
- 17 chapter or the provisions of article three, chapter sixty-one of
- 18 this code relating to the business of insurance have been or are
- 19 being committed;
- 20 (2) Review reports or complaints of alleged fraud related to
- 21 the business of insurance activities from federal, state and local
- 22 law-enforcement and regulatory agencies, persons engaged in
- 23 the business of insurance and the general public to determine
- 24 whether the reports require further investigation; and
- 25 (3) Conduct independent examinations of alleged fraudu-
- 26 lent activity related to the business of insurance and undertake
- 27 independent studies to determine the extent of fraudulent
- 28 insurance acts.
- (c) The insurance fraud unit may:
- 30 (1) Employ and train personnel to achieve the purposes of
- 31 this article and to employ legal counsel, investigators, auditors
- 32 and clerical support personnel and other personnel as the
- 33 commissioner determines necessary from time to time to
- 34 accomplish the purposes of this article;
- 35 (2) Inspect, copy or collect records and evidence;
- 36 (3) Serve subpoenas issued by grand juries and trial courts
- 37 in criminal matters;
- 38 (4) Share records and evidence with federal, state or local
- 39 law-enforcement or regulatory agencies, and enter into inter-
- 40 agency agreements;
- 41 (5) Make criminal referrals to the county prosecutors;

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- 42 (6) Conduct investigations outside this state. If the informa-43 tion the insurance fraud unit seeks to obtain is located outside 44 this state, the person from whom the information is sought may 45 make the information available to the insurance fraud unit to 46 examine at the place where the information is located. The 47 insurance fraud unit may designate representatives, including 48 officials of the state in which the matter is located, to inspect 49 the information on behalf of the insurance fraud unit, and the 50 insurance fraud unit may respond to similar requests from 51 officials of other states;
- 52 (7) The fraud unit may initiate investigations and partici-53 pate in the development of, and if necessary, the prosecution of 54 any health care provider, including a provider of rehabilitation 55 services, suspected of fraudulent activity related to the business of insurance;
- 57 (8) Specific personnel, designated by the commissioner, 58 shall be permitted to operate vehicles owned or leased for the state displaying Class A registration plates; 59
- 60 (9) Notwithstanding any provision of this code to the 61 contrary, specific personnel designated by the commissioner 62 may carry firearms in the course of their official duties after 63 meeting specialized qualifications established by the governor's 64 committee on crime, delinquency and correction, which shall 65 include the successful completion of handgun training provided 66 to law-enforcement officers by the West Virginia state police: 67 Provided, That nothing in this subsection shall be construed to 68 include any person designated by the commissioner as a law-enforcement officers as that term is defined by the provi-69 70 sions of section one, article twenty-nine, chapter thirty of this code; and 71
- 72. (10) The insurance fraud unit shall not be subject to the 73 provisions of article nine-a, chapter six of this code and the

- 74 investigations conducted by the insurance fraud unit and the
- 75 materials placed in the files of the unit as a result of any such
- 76 investigation are exempt from public disclosure under the
- 77 provisions of chapter twenty-nine-b of this code.

§33-41-9. Other law-enforcement or regulatory authority.

- 1 This article does not:
- 2 (1) Preempt the authority or relieve the duty of other
- 3 law-enforcement or regulatory agencies to investigate, examine
- 4 and prosecute suspected violations of law;
- 5 (2) Prevent or prohibit a person from disclosing voluntarily
- 6 information concerning insurance fraud to a law-enforcement
- 7 or regulatory agency other than the insurance fraud unit; or
- 8 (3) Limit the powers granted elsewhere by the laws of this
- 9 state to the commissioner or his or her agents to investigate and
- 10 examine possible violations of law and to take appropriate
- 11 action against violators of law.

§33-41-10. Rules.

- 1 The insurance commissioner shall, pursuant to the provi-
- 2 sions of article three, chapter twenty-nine-a of this code,
- 3 promulgate such legislative rules as are necessary or proper to
- 4 carry out the purposes of this article.

§33-41-11. Fraudulent claims to insurance companies.

- 1 (a) Any person who knowingly and willfully and with
- 2 intent to defraud submits a materially false statement in support
- 3 of a claim for insurance benefits or payment pursuant to a
- 4 policy of insurance or who conspires to do so is guilty of a
- 5 crime and is subject to the penalties set forth in the provisions
- 6 of this section.

- (b) Any person who commits a violation of the provisions of subsection (a) of this section where the benefit sought exceeds one thousand dollars in value is guilty of a felony and, upon conviction thereof shall be confined in a correctional facility for not less than one nor more than ten years, fined not more than ten thousand dollars, or both or in the discretion of the circuit court confined in a county or regional jail for not more than one year and so fined.
- 15 (c) Any person who commits a violation of the provisions 16 of subsection (a) of this section where the benefit sought is one 17 thousand dollars or less in value, is guilty of a misdemeanor 18 and, upon conviction thereof, shall be confined in a county or 19 regional jail for not more than one year, fined not more than 20 two thousand five hundred dollars, or both.
- 21 (d) Any person convicted of a violation of this section is 22 subject to the restitution provisions of article eleven-a, chapter 23 sixty-one of this code.
- 24 (e) The circuit court may award to the unit or other law 25 enforcement agency investigating a violation of this section or 26 other criminal offense related to the business of insurance its 27 cost of investigation.

§33-41-12. Civil penalties; injunctive relief; employment disqualification.

- A person or entity engaged in the business of insurance or a person or entity making a claim against an insurer who violates any provision of this article may be subject to the following:
- 5 (1) Where applicable, suspension or revocation of license 6 or certificate of authority or a civil penalty of up to ten thou-7 sand dollars per violation, or where applicable, both. Suspen-8 sion or revocation of license or certificate of authority or

- 9 imposition of civil penalties may be pursuant to an order of the
- 10 commissioner issued pursuant to the provisions of section
- 11 thirteen, article two of this chapter. The commissioner's order
- 12 may require a person found to be in violation of this article to
- 13 make reasonable restitution to persons aggrieved by violations
- 14 of this article. The commissioner may assess a person sanc-
- 15 tioned pursuant to the provisions of this section the cost of
- 16 investigation;
- 17 (2) Notwithstanding any other provision of law, a civil
- 18 penalty imposed pursuant to the provisions of this section is
- 19 mandatory and not subject to suspension;
- 20 (3) A person convicted of a felony violation law reasonably
- 21 related to the business of insurance shall be disqualified from
- 22 engaging in the business of insurance; and
- 23 (4) The commissioner may apply for a temporary or
- 24 permanent injunction in any appropriate circuit court of this 25 state seeking to enjoin and restrain a person from violating or
- 26
- continuing to violate the provisions of this article or rule
- 27 promulgated under this article, notwithstanding the existence of 28 other remedies at law. The circuit court shall have jurisdiction
- 29 of the proceeding and have the power to make and enter an
- 30 order or judgment awarding temporary or permanent injunctive
- 31 relief restraining any person from violating or continuing to
- 32 violate any provision of this article or rule promulgated under
- 33 the article as in its judgment is proper.

That Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.
Chairman Senate Comminee Way Bulley
Chairman House Committee
Originating in the House.
Clerk of the Senate Clerk of the House of Delegates President of the Senate
John Sis
Speaker of the House of Delegates
The within 12 approved this the 3/81
The within 12 approved this the 3/84 day of March 2004,
Governor

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